

TORINO AIRPORT RENOVATES THE BOARDING LOUNGE

- *New spaces and services on the upper departures level*
- *Eataly opens in collaboration with Avolta, featuring an offering that showcases local products*
- *A new escalator for more direct access to the two levels*

Caselle Torinese, July 30, 2026 – Torino Airport is renovating the boarding lounge with new spaces and a retail offering that now extends over two levels. Thanks to the new escalator that connects the gate level with the upper departures level, the airport now has a larger retail area beyond security checkpoints and more functional spaces for services.

The project marks the transition from a boarding lounge organized mainly on a single level to an integrated and fully usable system of spaces. The new vertical connection also provided the opportunity to redesign the last section of the retail area, making the stores more visible, consecutive, and better integrated into passenger flows.

The renovation is part of the terminal's evolution process, which was initiated to support the traffic growth and improve the quality of the departure experience. In fact, the new configuration allows the opening of previously unused areas to the public.

This is the context for the new Eataly dining facility, built on the upper departures level in collaboration with Avolta in an area of approximately 530 square meters. The new store is designed to offer an experience that combines dining and retail. The spaces include a market of about 30 square meters with a selection of products from the Eataly brand line, a refrigerated grab & go corner, and a pick & mix area dedicated to Eataly chocolates, as well as a large area of 310 square meters dedicated to the quick service counter and the restaurant hall, with a total of 156 seats. Here, visitors can choose between a coffee shop where they can enjoy Eataly coffee, a selection of sandwiches, pizza alla pala and spaccate, and a restaurant that offers Eataly's great classics alongside a selection of dishes inspired by Turin's culinary tradition, for an authentic experience suitable for any time of day.

Andrea Andorno, CEO of Torino Airport, said: "The renovation of the boarding lounge is part of the development and infrastructure adaptation projects planned by SAGAT, which is also supporting the airport's modernization process in response to the traffic growth. The results recorded in the first part of 2026 confirm the need to continue in this direction: in the first six months of the year, Torino Airport welcomed almost 2.9 million passengers, an increase of 17.3% compared to the same period in 2025, and all the months from January to June were the best ever for the respective month. In this context, investing in the quality of the spaces, the functionality of the routes, and the expansion of services means responding in a concrete way to the new needs of passengers and supporting the development of the airport with an increasingly efficient, welcoming, and recognizable experience."

Gabriele Belsito, Eataly's General Manager Europe, commented: "We are excited to continue the growth path that has long seen us alongside Avolta in developing the travel channel, in Italy and abroad. We share the desire to offer travelers an experience of excellence that expresses the quality, authenticity, and richness of the Italian food and wine tradition. The opening at Torino Airport has a



particularly special meaning for us: Eataly was founded in Turin, a city that has always been our home and the place where our roots lie. Being present here means strengthening the bond with the region where our journey began, welcoming travelers with an authentic experience before departure. We are confident that the collaboration with Avolta will continue to generate new opportunities for growth and valuable projects, helping to promote Italian excellence around the world.”

“The opening of the new Eataly store at Torino Airport, one of the country’s main gateways for tourism and business travel, further strengthens our growth path in the Italian airport channel, in line with Avolta's *Destination 2027* strategy,” said **Massimiliano Santoro, CEO of Avolta Italy**. “The collaboration with Eataly, with whom we have been working for several years now, stems from the common desire to offer consumers a high-quality experience, where food and wine become an integral part of the journey and an opportunity to promote Made in Italy and the excellence of our region.”

The new brand enriches the dining options at Torino Airport and enhances the quality of the food & beverage offerings available beyond security checkpoints, in line with the new layout of the boarding lounge.

Next to Eataly, the balcony of the upper departures level now houses services designed to make the airport experience more comfortable: the Fun & Game Area, the renovated Baby Lounge, the smoking terrace, the Working Area, and new restrooms. The upper level thus becomes an integral part of the passenger route, expanding the capacity and quality of the boarding lounge spaces.

The entire redesign of the spaces began with the relocation and expansion of the bookstore, which prompted the repositioning of the commercial units in the retail area. The result was a progressive redevelopment process aimed at making the retail outlets larger, more recognizable, and more in line with passenger needs, while at the same time expanding the range of product categories available at the airport. At the gate level, 10 brands are involved in the restyling, for a total of 1,150 square meters of renovated and expanded retail space. On the upper level, in addition to the area occupied by Eataly, there are 480 additional square meters for passengers and airport operators, of which 90 square meters are for restrooms, which have more than doubled in size.

Francesca Soncini, Extra-Aviation Commercial, Communication and Sustainability Director of Torino Airport, commented: “The opening of Eataly, with its strong local focus and mostly locally sourced products, also helps strengthen the airport’s sense of place. It offers passengers a connection to the culinary identity of Turin and Piedmont, aligning with the airport’s role as a strategic infrastructure for the region. We want to thank all our business partners who believed in this renovation project and continued to invest in Torino Airport.”

For further information:

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